

Medical Practice IT Support Services

Applied Systems will provide a contracted support plan to meet your specific requirements.

This will reduce your IT maintenance cost and allow you to focus your valuable time on improving the productivity of your business.

What kind of IT support service do you need?

- Applied Systems supports close to 100 Medical Practices and Doctor's offices throughout South Florida.
- Within our customer base, accumulated over many years, we have several contracted customers performing medical billing as a service.
- With this wealth of experience, we are fully attuned to the special IT requirements of medical practices and service organizations in the South Florida area.
- While providing primarily network and computer support, Applied Systems is well versed and familiar with many of the medical software packages currently in use.
- We maintain and support medical practices that are using software packages such as Greenway, eClinical, MediNotes, X-Med, and Medisoft.
- These packages, though different, have many functions and features in common.
- We understand the requirements posed by Electronics Records Management (EMR) and Electronic Billing and the special requirements of each individual medical practice.
- Applied Systems can provide all the computer and network hardware and support services necessary for our customers in the medical field.
- We maintain and support a wide variety of application servers - including UNIX, Linux, and Windows ASP, VM, and host-based application servers.
- Our engineering expertise allows us to provide pre-sales technical consulting and design.
- We regularly assist our customers with their long term capital planning and investments in technical infrastructure.
- We sell and install Computer and Network Equipment designed for proven longevity.
- We understand that your investment in IT equipment and services must meet your productivity goals over its entire projected lifetime.
- By participating in our customer's design decisions and having intimate knowledge of the customer business goals, we can pro-actively project and advise on critical support decisions.
- We design, maintain, and provide computer and network support for our customer's entire information network.
- Our networks are designed from network infrastructure on up allowing us to perform IT support services from our remote facilities.
- We engineer Integrated Network Security for the entire customer network.
- Our design engineering is specifically geared towards compliance with HIPAA and other government regulations.
- Our designs allow our Doctors and their key management staff to Securely and Privately access patient and business data while they are away from their offices.
- Our vast network capabilities and Remote Data Centers allow us to perform computer and network support from our remote facilities.
- Only when absolutely necessary are we required to perform onsite service.
- This saves cost and improves productivity by reducing the time required to respond to IT problems.
- We provide 24 hour 7 days week automated network monitoring of customer networks and computer operations so that we can pro-actively initiate customer support services.